



TECHNICAL BULLETIN APPENDIX

Date: 03/07/02

Technical Bulletin TBA020802

Subject: Intellex Build 17 DriveConfig Instructions

DriveConfig in Build 17 requires special maintenance procedures in order to execute thoroughly.

IMPORTANT: THIS OPERATION SHOULD ONLY BE PERFORMED BY QUALIFIED SERVICE PERSONNEL. PERFORMING THIS OPERATION WILL RESULT IN LOSS OF ALL RECORDED IMAGE AND ALARM DATA. ARCHIVE OR EXPORT ALL CRITICAL DATA BEFORE PROCEEDING. DO NOT INSTALL THIS PATCH ON A STANDARD PC OR ALL FILES AND DATA WILL BE LOST.

WHAT THE NEW DRIVECONFIG DOES

This version of DriveConfig leaves about 0.5% of the disk storage space unused by video data to prevent "Disk Full" messages. **IMPORTANT: THIS VERSION OF DRIVECONFIG DOES NOT DELETE FILES OR FOLDERS. YOU MUST DELETE FILES MANUALLY USING WINDOWS EXPLORER.**

WHAT THE BATCH FILE DOES

This batch file installs the following:

1. A DriveConfig shortcut on your desktop.
2. A new \DriveConfig folder in the \Program Files\Sensormatic folder with the following files.

DriveConfig.exe
ResUtilityFRA.dll
ResUtilityDEU.dll
ResUtilityENG.dll
ResUtilityESP.dll
Util.dll

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INSTALLATION PROCEDURE

- 1. Determine the version of Intellex software you are upgrading.**
This patch should only be applied to systems running Intellex version 2.0, 2.1, 2.2, and 2.3.

- 2. Exit Intellex to the desktop. Start Windows Explorer.**

WARNING: PERFORMING THIS PROCEDURE WILL RESULT IN LOSS OF ALL RECORDED VIDEO DATA. DO NOT PROCEED IF THE DATA MUST BE RETAINED.

CAUTION: PERFORMING THIS PROCEDURE ON A NETWORK MAPPED DRIVE CONTAINING FILES OTHER THAN INTELLEX IMAGEDB FILES WILL RESULT IN THE LOSS OF ALL DATA ON THE NETWORK MAPPED DRIVE.

- 3. Browse to the data drives (D:, E:, etc). The only folder permitted in the root of each drive is \ImageDB. DELETE THIS FOLDER AND ITS CONTENTS and any other files or folders that exist there.**
If other folders exist in the root, run Intellex Configuration from the desktop icon and restore factory defaults before proceeding.
You will have to re-enter schedules and other configuration data.

IMPORTANT: YOU MUST MANUALLY DELETE ALL FILES AND FOLDERS FROM EACH DRIVE WITH THIS VERSION OF DRIVE CONFIG. IF DUPLICATE DRIVES (FOR EXAMPLE, "D:, D:, D.") OR : \ DRIVE DESIGNATIONS APPEAR AFTER RUNNING DRIVE CONFIG, RUN DRIVECONFIG AGAIN.

- 4. Click on Start, Programs, Accessories, System Tools, and run ScanDisk on each of the data drives.**
- 5. Delete any existing DriveConfig shortcuts on the Windows\Desktop.**
The patch will create a new shortcut on your desktop.
- 6. Run DriveCFG.bat to install the new DriveConfig utility.**

Note: If you are currently running version 2.2 and you see the error "Unable to create directory" followed by a listing of files being copied to your drive, ignore it. This indicates that the system was unable to create a \DriveConfig directory because one already exists.

- 7. Remove the floppy disk and double click on the DriveConfig icon to perform the DriveConfig operation.**
- 8. Close any system windows and restart Intellex.**

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