

VIDEO SYSTEMS

Adding Intelligence to Video

TECHNICAL BULLETIN

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Subject: Intellex Software Update (Version 2.3)

Purpose: This bulletin identifies software corrections for two problems that can occur in Intellex software version 2.3.4. These issues are related to the alarm list and an incorrect calculation for days of storage.

Solution: Intellex 2.3.4 upgrade is now available on the software download section of our website. Besides correcting the two issues list below, this software is also required when upgrading a CD-RW drive to 24X write speed. CDRW part numbers include 2025-0339-05 and 2025-0339-07.

http://www.tycovideo.com/softDownloads_home.asp

Note: This update only applies to Intellex using software version 2.3.4. This software is not compatible with any other Intellex software version.

Please ensure the version of software on your Intellex unit before proceeding by clicking on ***Utility***, then ***About Intellex***. The software version will be displayed in the information dialog.

Issue #1: When large numbers of alarms (over 32,000) are registered in the database the alarms registered (over 32,000) are no longer displayed in the alarm list. However, they are still available through a database search.

Issue #2: When extended storage is added to the database or when a power failure causes database corruption the Time Span displayed in the Status screen is over 11,000 days.

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