

VIDEO SYSTEMS

Adding Intelligence to Video

TECHNICAL BULLETIN

Date: 8/20/02
Subject: Intellex Software Update (Version 2.2.18)

Technical Bulletin TB_082002

Purpose: This bulletin identifies software corrections for two problems that can occur in Intellex software version 2.2.16 and 2.2.17. They are related to the alarm list and an incorrect calculation for days of storage.

Note: This bulletin supersedes Technical Bulletin TB_032802 for Intellex versions 2.2 only.

Solution: Intellex 2.2.18 upgrade is now available on the software download section of our website. Besides correcting the two issues list below, this software is also required when upgrading a CD-RW drive to 24X write speed, part number 2025-0339-05.

http://www.tycovideo.com/softDownloads_home.asp

Note: This update only applies to Intellex using software version 2.2.16 or 2.2.17. This software is not compatible with Intellex software version 2.3 or higher nor version 2.1 or lower.

Please ensure the version of software on your Intellex unit before proceeding by clicking on Utility, then About Intellex. The software version will be displayed in the information dialog.

Issue #1: When large numbers of alarms (over 32,000) are registered in the database the alarms registered (over 32,000) are no longer displayed in the alarm list. However, they are still available through a database search.

Issue #2: When extended storage is added to the database or when a power failure causes database corruption the Time Span displayed in the Status screen is over 11,000 days.

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