



TECHNICAL BULLETIN

Date: June 26, 2001

Subject: Deleting Modems from Intellex 2.X

Technical Bulletin No. TB_062801

Intellex 2.X Deleting the Installed Modems

A small percentage of Intellex 2.X machines were configured during manufacturing with the internal modem being installed and or configured incorrectly. The modems on these units are listed in the "Control Panel" under the "Modem" icon and will appear to be installed twice. In order to correct this the installed modems must *both* be deleted. This bulletin details the procedure for deleting the modems as they appear in the "Control Panel" under the "Modem" icon.

For all other Intellex 2.x modem issues please refer to: **Technical Bulletin No. 062201**

Subject: Intellex / Network Client 2.0

- 1) Exit the Intellex Operating System by first clicking on "**Utility**" then click on "**Exit**"
- 2) The system will then ask you if you wish to exit the program, click on "**Yes**"
- 3) You will then be prompted to enter a PIN code. Enter **98374252** and click on "**OK**"
- 4) The system should now be displaying the "**Windows Desktop**"
- 5) Click on "**Start**" then click on "**Settings**" followed by "**Control Panel**"
- 6) Once your in the "**Control Panel**" double click on the "**Modem Icon**"
- 7) Highlight with your mouse *all* modems listed and then click on "**Remove**" for each.
- 8) Click on "**OK**" to close the "**Modem Properties**" box.
- 9) Exit from the "**Control Panel**" Click on "**Start**" then "**Shutdown**" and then "**Restart**"

The unit upon initial power up should automatically find the installed modem as well as find and install the correct driver for the modem.

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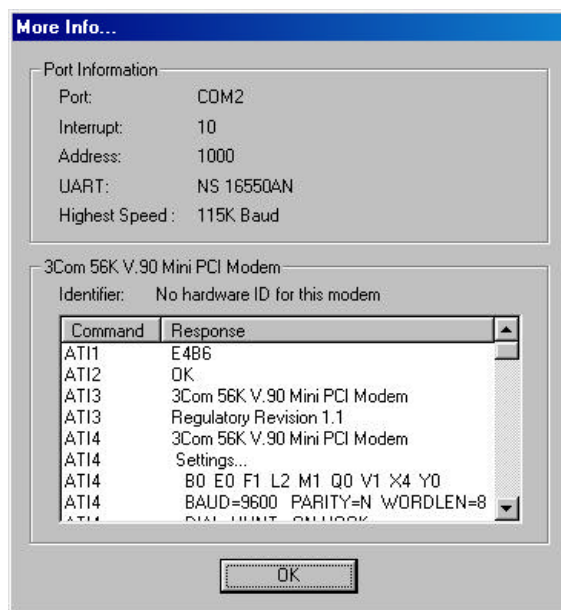
Technical Services Email- vsdtechservices@tycoint.com

Tel (800) 507-6268 (International: 561-912-6259)-Option 2 • Fax (845) 624-7685

Testing the Modem

- 1) Exit the Intellex Operating System by first clicking on **"Utility"** then click on **"Exit"**.
- 2) You will then be prompted to enter a PIN code. Enter **"98374252"** and then click on **"OK"**.
- 3) The system should now be displaying the **"Windows Desktop"**
- 4) Click on **"Start"** then click on **"Settings"** followed by **"Control Panel"**
- 5) From within the **"Control Panel"** double click on the **"Modem Icon"**.
- 6) Now the **US Robotics 56K Fax PCI Modem** should be the only thing listed and highlighted in blue.
- 7) Click on the **"Diagnostic"** tab, which is located next to, the **"General"** tab in the upper left hand area.
- 8) Highlight the **COMM PORT** that is shown directly to the left of the **US Robotics 56K Fax PCI Modem**.
- 9) Click on the **"More info"** tab located between the **"Driver"** and **"Help"** tabs.

If this test runs successfully it will display something that looks like this:



If the test is not successful it will display: **"Port already open"**

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