



TECHNICAL BULLETIN

Date: 6/09/03
Subject: Intellex V3.0 System Recovery Kits

Technical Bulletin TB_060903

Purpose: This bulletin identifies the availability of Recovery CD kits for Intellex V3.0 systems that did not ship with the recovery CDs from the factory.

Issue: Intellex V3.0 System Recovery CDs now ship with Intellex. Initially, Intellex 3.0 did not ship with a Recovery CD so potential data corruption errors recoverable by using the Recovery CD could not be fixed in the field.

Solution: The Intellex V3.0 System Recovery Kit (p/n 0352-0140-01) is now available for order. The kit comes with CDs for both Intellex units with either the Brownsville or Winnipeg motherboards, an instruction manual to identify the correct motherboard and instructions on how to use the Recovery CDs.

Note: The recovery disks can only be used to restore the same version of the operating system and Intellex version. The recovery disk must **not** be used to upgrade a system; this would be in violation of the software licensing agreement.

Note: The original license key from the time of manufacture must be used; new license keys to support use of the recovery disks will not be provided.