



## Technical Bulletin – Intellex 2.x Hard Disk Full Warning Messages

Date: 2/04/02

Technical Bulletin TB\_040202

Subject: Hard Disk Full Warning Message

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**Purpose:** This bulletin identifies an error message in Intellex and solution to correct this condition.

**Issue:** Some Intellex units, version 2.x, are repeatedly displaying “Hard disk full. Do you want to run disk clean up?” warning messages. Selecting either “Yes”, “No” or “Cancel” will not prevent this error message from reoccurring.

**Solution:** There is a firmware patch for this error message that prevents the reoccurrence of this error message. To obtain a free copy of the patch, click on the URL address below.

[http://www.tycovideo.com/softDownloads\\_home.asp](http://www.tycovideo.com/softDownloads_home.asp)

The download of the firmware update is a self-extracting ZIP file. Download and run the file on a PC running Windows (NOT the Intellex). Then copy the files on a media compatible with the removable media devices in the Intellex and follow the instructions on the ReadMe.txt file that is included in the ZIP file.

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