



TECHNICAL BULLETIN

Date: 03/20/02

Technical Bulletin TB_032002

Subject: Intellex 2.2, 105 Error

Purpose: This bulletin identifies an issue with Intellex 2.2 systems that report a -105 error when exporting video clips to a CD-RW drive.

Issue: This issue occurs when TEAC CD-W516E CD-RW drive is sharing an IDE cable with a hard disk.

Solution: There is a firmware patch for the CD-RW drive corrects the condition that prevents the CD-RW from sharing the IDE cable properly with the hard disk. To obtain a free copy of the patch, click on the URL address below.

http://www.tycovideo.com/softDownloads_home.asp

This update only applies to Intellex systems running version 2.2 or later software and using the TEAC CD-W516E CD-RW drive. You can determine the CD-RW manufacturer and part number by using the Windows Device Manager and expanding the CD-ROM drive in the device list.

The download of the firmware update is a self-extracting ZIP file. Download and run the file on a PC running Windows (NOT the Intellex). Then copy the files on a media compatible with the removable media devices in the Intellex and follow the instructions on the ReadMe.txt file that is included in the ZIP file.

NOTE: DO NOT attempt to install this firmware update on any other CD-RW drive than the TEAC CD-W516E.

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