



TECHNICAL BULLETIN

Date: 02/26/03

Technical Bulletin TB_022603

Subject: Intellex v3.0 Call Monitor Update and BMP Images Patch

Purpose: This bulletin identifies a maintenance patch of Intellex 3.0 software that adds support for our new Call Monitor Board and resolves an issue where an error message occurs when attempting to save a BMP image to floppy disk.

Issue: This software update for Intellex version 3.0 provides support for the new Call Monitor board (P/N 0311-0062-01). Units with this update installed will support both the 0301-1096-01 and the 0311-0062-01 Call Monitor Boards.

Issue: This software also eliminates the error message when saving a BMP image to floppy disk.

Solution: The download is available on <http://www.AmericanDynamics.net>. From the homepage, go to the *Software Downloads* section and look for the link to the [Intellex v3.0 Call Monitor Board Update](#) under the header *Drivers*. Follow the instructions posted on the web or download a copy of the instructions from the web, [Intellex v3.0 Call Monitor Board Update Installation Instructions \(PDF\)](#).

Note: This update can only be installed on Intellex units with version 3.0.11 or 3.0.15 software. Do not attempt to install this update on any other version of Intellex or damage to your system may result. To find out what version of software you have, click on Utility, then About Intellex. The version will be displayed on the screen. If the version is 3.0.11 or 3.0.15 then you can install this update.

Note: When the installation is complete the Intellex will reboot. Intellex will automatically run and the software update will be installed. Verify by clicking on **Utility, About Intellex, System** and verify that the message "**0311-0062-01 Support**" is displayed.

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