



TECHNICAL BULLETIN

Date: 01/27/03

Technical Bulletin TB_012703

Subject: Intellex 3.0, Start-Up

Purpose: This bulletin identifies a situation that can potentially cause an unrecoverable condition in Intellex during start-up.

Issue: The Windows Desktop and Intellex icon is exposed for a short period of time during the normal Intellex start-up process. Double clicking on the Intellex icon during this start-up process can cause a system "lock-up" or potentially cause Intellex to go into an unrecoverable condition that requires factory repair.

Solution: Do not double click on Intellex icon (or any other icon) during start-up. When starting Intellex, please let the system boot completely. Please note that the boot up process can take several minutes to complete.

Note: If the Intellex unit remains at the Windows Desktop for more than one minute, you can safely abort the start up by clicking on Start, then Shutdown to exit the operating system. Select "Restart" from the combo box and click on OK. The system will restart and Intellex should start automatically.

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