

**Technical Bulletin: # TB-00157-00-080625****Products Affected: Intellex Ultra equipped with 1 GB Flash drives (original 4.03 System)****Description: Intellex Ultra units equipped with 1 GB drives may have insufficient Flash Drive storage when upgrading to Intellex v4.20****Date of Issuance: 03 July 2008**

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**Purpose**

This technical bulletin # TB-157-00-080625 informs you of an update utility to increase storage capacity on 1GB Flash Drive Ultra platforms.

The primary symptom is:

- When upgrading the Intellex Ultra Platform with 1GB Flash Drive to v4.20 (or later), out of space errors may occur.

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**Current Solution**

As a pre-requisite to upgrading the Intellex unit equipped with a 1 GB Flash Drive to v4.2, it is necessary to install the **Flash Drive Cleanup** utility on the Intellex system. To determine if you have a 1 GB Flash Drive refer to the label on the base of the unit or behind the drop-down panel on the front of the unit. If the item code on the label is **0101-0138-XX** then your unit is fitted with a 1 GB Flash Drive.

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**Procedure**

1. Close all open applications.
2. Go to the Intellex Ultra v4.20 Upgrade page:  
[http://americandynamics.net/support/downloads\\_20080630\\_Intellex\\_v4\\_2\\_Upgrade.aspx](http://americandynamics.net/support/downloads_20080630_Intellex_v4_2_Upgrade.aspx).
3. Click on the Flash Drive Cleanup link to download the file.

NOTE: This will only run on an Intellex Ultra system.

4. The Cleanup Utility will perform the following steps:
  - Deletes all the temporary folders and files from C:\Windows (i.e. folders and files named \$.....\$)

NOTE: If the user has added extra Microsoft updates and hot fixes, deleting the \$.....\$ files will disable the remove capability for these updates.

- Deletes the User's temporary folder

- Sets the environment variables to change the temporary folder to the E:\ drive
5. The installation will then run the Microsoft Cleanup utility for all drives on the system, with settings for everything except compressed old files.
  6. Once the installation has run, restart the Intellex unit.
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## Continuous Improvement Statement

As with all processes defined by the American Dynamics Technical Services Group, this document is intended to be a work in progress. Further refinements and suggestions are welcome and should be sent in writing to the e-mail address listed below.

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