

**Technical Bulletin: # TB-00145-00-080408****Product Affected: Intellex and Network Client release 4.17****Description: Issues found with additional logging in activity log.****Date of Issuance: 10 April 2008**

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**Purpose**

This technical bulletin # TB-00145-00-080408 informs you of an issue recently discovered in Intellex and Network client regarding additional activity logging added to release 4.17.

**The primary symptoms are:**

- The Intellex and Network Client may not accurately log if the custom Archive Schedule Setup has been modified or accessed.
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**Permanent Solution**

To solve the problem it is necessary to update the Intellex and Network Client software by installing the software patches, "Intellex Update CM0001.exe" and "NetworkClient Update CM0001.exe".

The software patches together with the download and installation instructions are available from the American Dynamics website at the following locations:

For Intellex Ultra, DVMS, LT and IP:

[http://www.americandynamics.net/support/downloads\\_20080408\\_Intellex\\_v417\\_Activity\\_Log\\_Patch.aspx](http://www.americandynamics.net/support/downloads_20080408_Intellex_v417_Activity_Log_Patch.aspx)

For Network Client:

[http://www.americandynamics.net/support/downloads\\_20080409\\_Network\\_Client\\_v417\\_Activity\\_Log\\_Patch.aspx](http://www.americandynamics.net/support/downloads_20080409_Network_Client_v417_Activity_Log_Patch.aspx)

You will require an active Internet connection to download the software patch, either on your Intellex and Network Client, or on another PC.

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## Continuous Improvement Statement

As with all processes defined by the American Dynamics Technical Services Group, this document is intended to be a work in progress. Further refinements and suggestions are welcome and should be sent in writing to the e-mail address listed below.

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 Initial publication DD Month YY

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