

Technical Bulletin: # TB-00098-00-070706**Product Affected: Intellex IP, Ultra, DVMS, LT, running software version 4.1****Description: Russian characters do not display correctly****Date of Issuance: 03 August 2007**

Purpose

This technical bulletin # TB-00098-00-070706 informs you of an issue recently discovered in Intellex IP, Ultra, DVMS and LT running software version 4.1 when installing a Russian version of Intellex 4.1.

The primary symptoms are:

- If Intellex 4.1 is installed in the Russian language with the operating system localized as English some of the Russian characters will not display correctly.
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Permanent Solution

It is necessary to localize your machine to Russian before installing the Intellex 4.1 software.

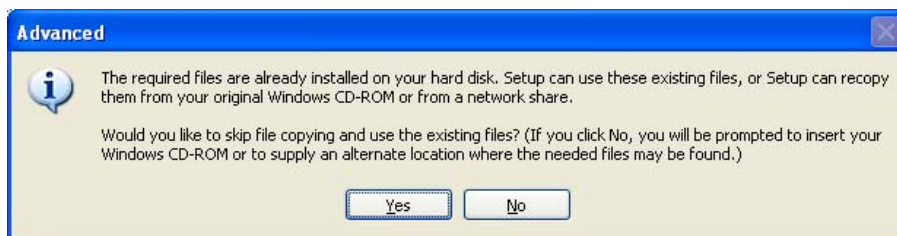
Perform the following to reconfigure your system to Russian:

1. Exit the Intellex program by selecting Utility > Exit > when prompted "Do you wish to quit the program? Select **Yes**.
2. At the password screen enter the pin code and select **OK** to exit the Intellex application.

NOTE: Contact Technical Support for your pin code.

3. Go to **Start** select **Control Panel** then **Regional and Language Options**. The Regional and Language Options screen will appear.
 4. On the Regional Settings Options tab ensure that Russian is selected from the drop down list in Standards and formats.
 5. Select the advanced tab and ensure that Russian is selected from the drop down list in Language for non-Unicode programs.
 6. You may also wish to change the setting for Text services and input languages, this controls the settings for text input and can be changed using the following;
 - a) Select the **Languages** tab and then select **Details...** within the Text services
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- and input languages section. The Text Services and Input Languages screen will appear.
- b) Within the Installed services section select **Add...** the Add Input Language screen will appear.
 - c) Select Russian from the drop-down list in the Input language section and select **OK** to confirm. Russian will now be listed in the Installed services section on the Text Services and Input Languages screen.
 - d) Select Russian from the drop-down list in Default input language to select it as the text input language.
 - e) Select **Apply** then **OK** to confirm.
7. Select **Apply** on the Regional and Language Options screen, the following screen will appear. Either select **Yes** or **No** depending on how your system Windows system files are configured.



8. When Windows has installed the required files you will be prompted to restart your computer to implement the changes. When your computer restarts your system will be reconfigured in Russian.
9. Using the instructions provided with your Intellex 4.1 CD install the software.
10. When the installation has completed your operating system can be returned to English by following steps 1 – 6 and selecting English instead of Russian.

Continuous Improvement Statement

As with all processes defined by the American Dynamics Technical Services Group, this document is intended to be a work in progress. Further refinements and suggestions are welcome and should be sent in writing to the e-mail address listed below.

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